



Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

Bloc 5, Llys Carlton, Parc Busnes Llanelwy,
Llanelwy, LL17 0JG

Block 5, Carlton Court, St Asaph Business
Park, St Asaph, LL17 0JG

Carolyn Thomas MS,
Chair,
Petitions Committee,
Welsh Parliament,
Cardiff Bay,
Cardiff,
CF99 1SN

Ein cyf / Our ref: CS/CT(CE25/0188)

☎: 01745 448788 ext 6382

Gofynnwch am / Ask for: [REDACTED]

E-bost / Email: [REDACTED]

Dyddiad / Date: 17th April 2025

By email – seneddCovid@Senedd.wales

Dear Chair,

RE: Petition P-06-1350 Re-open Dyfi Ward at Tywyn Hospital

I committed to write to you as Chair of the Senedd Petitions Committee with the latest information about health provision in Tywyn.

The health board remains committed to providing sustainable healthcare services for rural communities such as Tywyn. Whilst there have been real challenges in maintaining appropriate and safe staffing levels for the Dyfi Ward, this has provided an opportunity to develop wider community services such as providing health and care services directly in patient's homes, working closer with care homes in the area to provide services for their residents to retain their place for a longer period, and enabling and providing the health support for patients to spend their last few weeks and days with dignity in their own home. The Tuag Adref (Homeward Bound) service supports patients to remain at home, avoiding preventable hospital admissions as well as supporting earlier discharge from hospital, providing low level support and rehabilitation at home following discharge. We have also been able to re-open the minor injuries unit and establish a treatment room and wellbeing hub. We know these have been valued by people in the community.

As the discussion at the Petitions Committee reflected, it has becoming apparent over the last two years that there is a need to engage further with the local community, its representatives and Llais, to further consider what is the best sustainable model of service delivery to meet the health needs of this locality moving forward.

From previous engagement with the community we know people value care closer to home, support for people to return home, end of life care, respite care, minor injury and treatment provision and improved mental health support. The sustainable model of services need to consider all of these.

As a Board, in May, we will be considering the way forward in engaging people in further developing health services in the wider Tywyn area. We look forward to the continued involvement of local people in shaping the future provision in the area.

Cyfeiriad Gohebiaeth ar gyfer y Cadeirydd a'r Prif Weithredwr / Correspondence address for Chairman and Chief Executive:
Swyddfa'r Gweithredwyr / Executives' Office
Ysbyty Gwynedd, Penrhosgarnedd
Bangor, Gwynedd LL57 2PW

Gwefan: www.pbc.cymru.nhs.uk / **Web:** www.bcu.wales.nhs.uk

Mae Swyddfa'r Prif Weithredwr yn croesawu gohebiaeth yn Gymraeg a bydd yn sicrhau y darperir ymateb yn Gymraeg heb oedi.
The Chief Executive's Office welcomes correspondence through the medium of Welsh and will ensure that a response is provided in Welsh without incurring a delay



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd Prifysgol
Betsi Cadwaladr
University Health Board

I hope this information shows the Health Board's commitment to the community of Tywyn.
I am happy to keep the committee updated on developments as we move forward.

Kind regards,

A handwritten signature in black ink, appearing to read 'Carol Shillabeer'.

Carol Shillabeer
Prif Weithredwr/Chief Executive